Therapeutic service providers report multiple CHALLENGES IN SERVING CHILD WELFARE-INVOLVED CLIENTS, such as:

- fear of overstepping confidentiality boundaries in court proceedings
- reduction in therapeutic quality due to “quantity over quality” mentality
- working with clients who are overwhelmed or confused about the system’s process

**FACIAL AFFILIATES**

We have numerous affiliates who work on workforce development-related topics. Learn more about their work in our affiliate directory: [FICW.FSU.EDU/AFFILIATES](http://FICW.FSU.EDU/AFFILIATES)

- Dr. Marianna Colvin - Florida Atlantic University
- Dr. Morgan Cooley - Florida Atlantic University
- Dr. Pam Criss - Southeastern University
- Chris Groebner - University of South Florida
- Dr. Erin King - University of West Florida
- Khalilah Louis-Caines - Saint Leo University
- Dr. Marleen Milner - Southeastern University
- Dr. Robin Perry - Florida A&M University
- Dr. Melissa Radey - Florida State University
- Dr. Alison Salloum - University of South Florida
- Teri Saunders - Heartland for Children
- Dr. Julie Steen - University of Central Florida
- Kellie Sweat-Darnell - Growing Tree Solutions
- Dr. Alison Salloum - Florida A&M University
- Dr. Dina Wilke - Florida State University

**FLORIDA STUDY OF PROFESSIONALS FOR SAFE FAMILIES**

The Institute-funded **FLORIDA STUDY OF PROFESSIONALS FOR SAFE FAMILIES** is the most comprehensive study of the child welfare workforce to date. Led by our affiliates, Drs. Dina Wilke and Melissa Radey, this study began following 1,500 newly-hired child welfare workers in 2015/2016. The project entered its final phase of data collection in August 2019. To read more about the study and findings, please visit: [FICW.FSU.EDU/FSPSF](http://FICW.FSU.EDU/FSPSF)

**September is WORKFORCE DEVELOPMENT MONTH.** Check out what our affiliates and staff have been contributing to the discussion.

**FACTS & FIGURES**

- **Predictors of 6-month CPI and DCM TURNOVER** include:
  - having a social work or other human service degree
  - receiving more cases in first week of independent work
  - lack of consistency between training and agency practices

- **Case managers who practice TRAUMA-INFORMED SELF-CARE** experience lower levels of BURNOUT and SECONDARY TRAUMA.  

- **Newly hired frontline workers report JOB SATISFACTION** from helping and making a difference.

- **COLLABORATION** on cases involving both child maltreatment and intimate partner violence might be aided by:
  - communication
  - rapport
  - appreciation for teamwork
  - consistent understanding of case processes


